

## **TLK Green Program**

Telekonnectors (TLK) is committed to a sustainable environment and would like to pivot our business model towards this commitment. We encourage the Reduce, Reuse, Recycle principles in all our processes and systems. We strive to live by this goal by offering products that are designed for repair & service, thereby increasing their usable life.

For responsible disposal of the headsets, Telekonnectors has initiated "TLK Green". Under this program, used headsets of any brand shall be bought by TLK for an agreed buyback value. The credit value will be offered in the form of a credit note to the client.

## **Key Terms of the Credit Note:**

- 1. This offer is applicable across all client sites and for headsets and adaptors of any brand and in any condition
- 2. The client may only use the credit note against any future purchases as direct set-off against invoices payable to TLK. These credit notes cannot be en-cashed.
- 3. For each headset with adapter, TLK shall give a credit value. If either only the headset or the adapter is tendered, TLK shall give a credit for each such item

## Logistics:

- 1. TLK shall collect headsets bought back under this program, from a centralized location, in lots of 500 or on a quarterly basis (whichever is earlier) at TLK's cost.
- 2. The client shall be responsible for all regulatory and statutory documentation and compliances.
- 3. The client shall keep all the shipping boxes duly packed and labeled along with the required shipping documents.

