

TLK Warranty Programs

S.No	Benefits	Basic	NQAW	NQAW Plus
1	Covers manufacturing defects	✓	✓	✓
2	Installation Support	x	x	✓
3	Complementary repair of faulty sets	x	✓	✓
4	Complementary repair of faulty sets – Physical damage	x	x	✓
5	Accessory replacement – Ear cushions, cables etc..	x	✓	✓
6	Health checks & Sanitization	x	✓	✓
7	Preventive Maintenance Camps	x	x	✓
8	Maintain safety stocks at client place	x	x	✓
9	Periodic Demand management forecast	x	x	✓
10	Reports for documentation	x	x	✓
11	Training of client staff	x	✓	✓
12	Pickup & drop of faulty sets	x	x	✓
13	Complementary TLK NoiseKomfort	x	x	✓