



TLK No Questions Asked Warranty (NQAW) Plus Program

Teleconnectors (TLK) use high quality materials, standards, and process in all its product manufacturing, to ensure best user experience and for the customers to get the best value for money.

In addition to our regular warranty plan which covers all manufacturing defects, accidental breakages, or damages, we offer No Questions Asked Warranty (NQAW) plan plus for specific customers.

Under this plan, the customers will have the following privileges during the specified warranty period according to the contract proposed.

1. Preventive Maintenance Camps
 - a. Periodic based on customer requirements
 - b. Covers health-checks and sanitization of headsets
 - c. Repairs for minor faults
 - d. Reporting – Generate reports for documentation
2. Accessories & ear cushion replacement
3. Safety stocks are maintained at customer site
4. All damages are covered except for the breakage that was deliberate
5. Training of staff and customer IT teams for best practices for maintenance



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This plan is provided for customers so that even accidental damages, breakage etc. are all covered by this plan as specified in the contract warranty period.